

## Allied against abuse.

Birchway Niagara is currently accepting applications for the following position: Relief Women's Intervention Advocate (ongoing posting):

**Summary:** As the ideal candidate, you have a post-secondary education in Social Work/Social Services or related field as well as experience counselling women and children who have experienced abuse and working with diverse groups. You have strong communication and problem-solving skills. Successful candidates will have the ability to handle a crisis, work in a team, carry out independent and group decision making, and handle several tasks simultaneously. Strong organizational skills are a must. Proficiency in a second language is considered an asset.

## **Duties:**

- provide crisis intervention and community referrals to telephone/crisis callers, clients using our office visit programs, and shelter residents.
- Maintain an active knowledge and list of various community service providers to effectively service clients.
- Determine eligibility of women requesting entry into the shelter as a possible resident.
- Assist women in identifying their needs, exploring options and resources; educating
  the women on the issue of abuse and providing support to the families in order for
  them to make decisions and formulate plans.
- You will provide in-house orientation with new residents and oversee communal living requirements as well as facilitate meetings to assist residents with conflict resolution and clarification of house guidelines.
- Ensure that all Family and Children's Services reporting requirements are adhered to and that a professional working relationship is maintained.

Schedule: Hours vary, as needed

This is an ongoing posting and resumes will be considered as vacancies become available. All interested applicants should send their resume with accompanying cover letter to:

Sandra Lampman, Manager of Residential Services e: <u>SandraL@birchway.ca</u> 8903 McLeod Road, Niagara Falls ON, L2H 3S6